

Moving Client Data in LTC Quote Plus to a New Computer

These instructions apply to LTC Quote Plus subscribers who are switching to a new computer and want to transfer their saved client data to the new computer.

Caution: If you already have Saved Proposals and Comparisons on your new computer then DO NOT transfer saved files from your old computer or the client data on your new computer will become unusable.

- 1) Uninstall LTC Quote Plus on your old computer. (Client data files are not deleted when the program is uninstalled.)
- 2) Using My Computer or Windows Explorer, find the folder where your client data were saved.
 - i) If the program on your old computer was registered with an 8-character serial code assigned by StrateCision, the default folder is **c:\ltcqt32**.
 - ii) If the program on your old computer was registered with a 10-digit ID Key that you reported to StrateCision, the default folder **c:\stratecision\quote\user**.
- 3) Copy the files in this folder to a USB flash drive (memory stick) or other removable drive. Note that client data is saved in files with an .xml extension and files of the form “groupN.ini” where N is a number.
- 4) On the new computer, install the current version of LTC Quote Plus using the link or cd provided by StrateCision. This version will use the 10-digit ID, not a Serial Number.
- 5) Run the program once to initialize the settings. Exit the program **without saving any client data**.
- 6) Connect the removable drive to your new computer and copy the files you saved to the folder **c:\stratecision\quote\user**. This folder should have no .xml files before you begin copying.
- 7) Restart LTC Quote Plus and verify you can retrieve the saved client data.